

Warrior Leader Program
REFUND & TRANSFER POLICY



One Shepherd

A Division of TacComp Media L.L.C.

<http://www.1shepherd.com/>

The following refund and transfer policy is set forth to promote financial planning and establish cultural expectations of One Shepherd members. Registration pricing is structured to incentivize member commitment to training with early registration being substantially more affordable. Refunds and transfers degrade the charitable intent of our price structure.

I. One Shepherd Course Cancellation

In the rare event that One Shepherd cancels an established course, a full refund will be offered to each member registered for the cancelled course. No questions asked. The member then has the option of accepting the refund, or applying those funds to another course. There will be no price increase due to registration dates – if the member opts for a course within the same semester.

II. No Refunds for Member Cancellation

There is no refund when a member cancels their registration, or fails to show for training, or is expelled from training for disciplinary conduct. In such cases funds are forfeited by the member.

Exception to Policy: A partial refund may be offered for situations involving hospitalization, death, or legal crisis of a member. Staff will determine warrant on a case-by-case basis.

III. No Transfer of Funds for Member Cancellation

There is no transfer of funds to future semesters when a member cancels their registration, or fails to show for training, or is expelled from training for disciplinary conduct. In such cases funds are forfeited by the member.

IV. Transfer between Member-to-Member is Acceptable

A member may choose to allow another One Shepherd member to assume their registered spot. This member-to-member transfer within the specified semester is acceptable, even encouraged, in the event the first member is unable to fulfill his/her commitment to training. Yet be advised that One Shepherd is not liable for any financial arrangements or agreements between members!

I have read and understand the One Shepherd Refund & Transfer Policy.

SIGNATURE: _____ DATE: _____

[NOTE: THIS FORM MUST BE READ AND SIGNED BEFORE THE MEMBER PARTICIPATES IN ONE SHEPHERD TRAINING EVENTS.]